

The  
**PSW** Health & Safety  
Matters  
**SURVEY**  
HAVE YOUR SAY · CHANGE THE FUTURE

# PSWs Have a Say – What We Heard About Training and Injuries at Work: Survey Results

**Ontario Community Support Association  
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# Findings of the PSW Health & Safety Matters Survey research study funded last year by the Ministry of Labour (grant # 13-R-030).

## Research Advisory Committee

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We would also like to thank all those PSWs who took the time to share their perceptions with us!!

PSW Colleen



# SAMPLE

## 1746 Respondents Fully Completed a Survey (reached the end)

### Demographic Characteristics

- Most (69%) of sample were **45 years or older**
- Most (94%) of sample were **female**
- Most (66%) were **married or living with a partner**
- 15% reported **living alone**
- 41% were **not born in Canada**
- 73% reported a **college or equivalent or higher education**



PSW Christine

# Injuries at Work

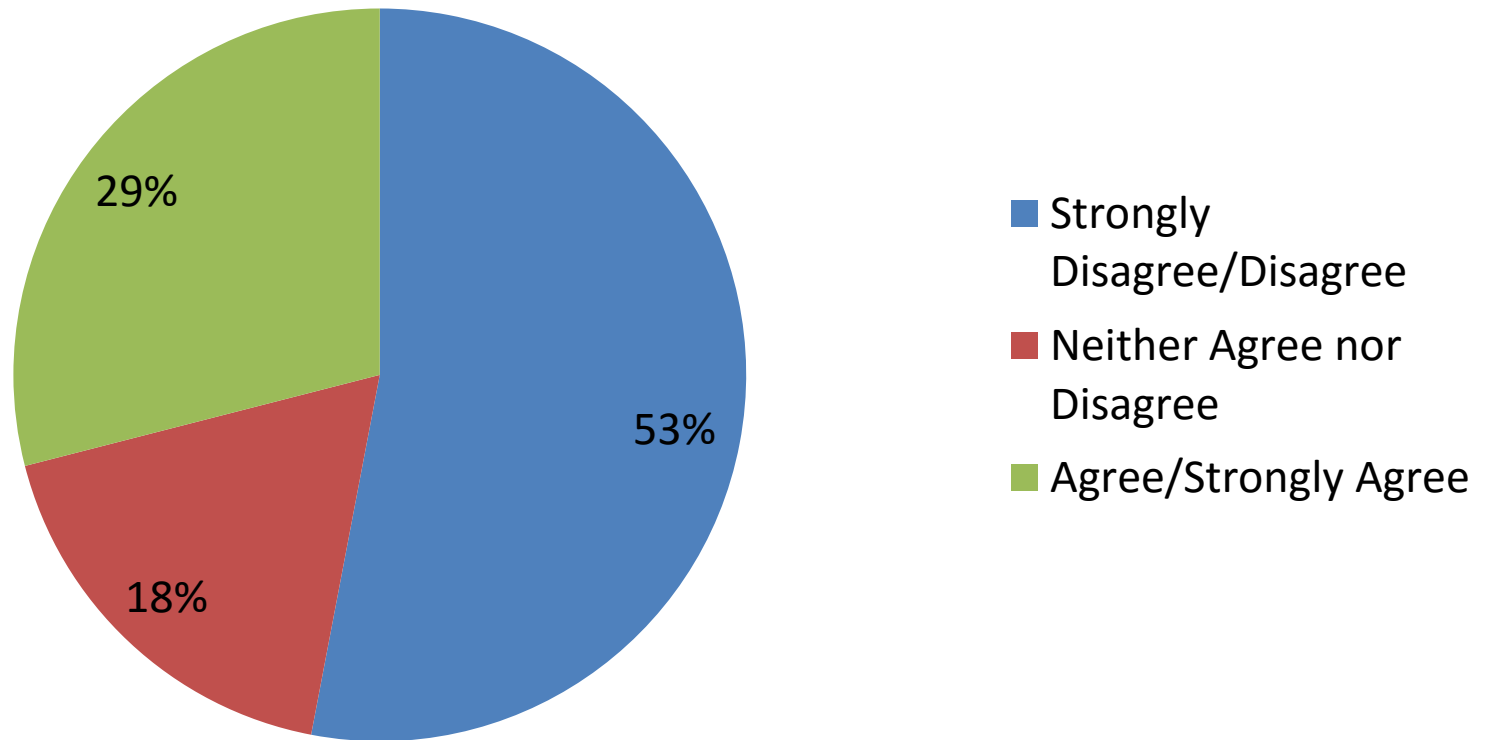
- 15% report that they were injured at work in the past 12 months



# Health and Safety Concerns or Incidents

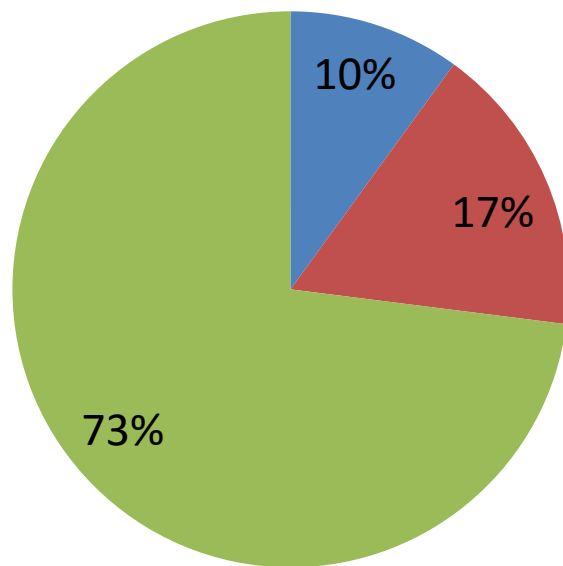
- 64% have ever reported a health and safety concern or incident at their organization.
- 85% have received training about how to report workplace health and safety concerns or incidents.

# You have been injured while moving clients.



# Task Shifting and Training (from Nurses or PSW supervisors)

Based on the training you receive, you feel confident to perform delegated tasks from nurses or PSW supervisors.



- Strongly Disagree/Disagree
- Neither Agree nor Disagree
- Agree/Strongly Agree

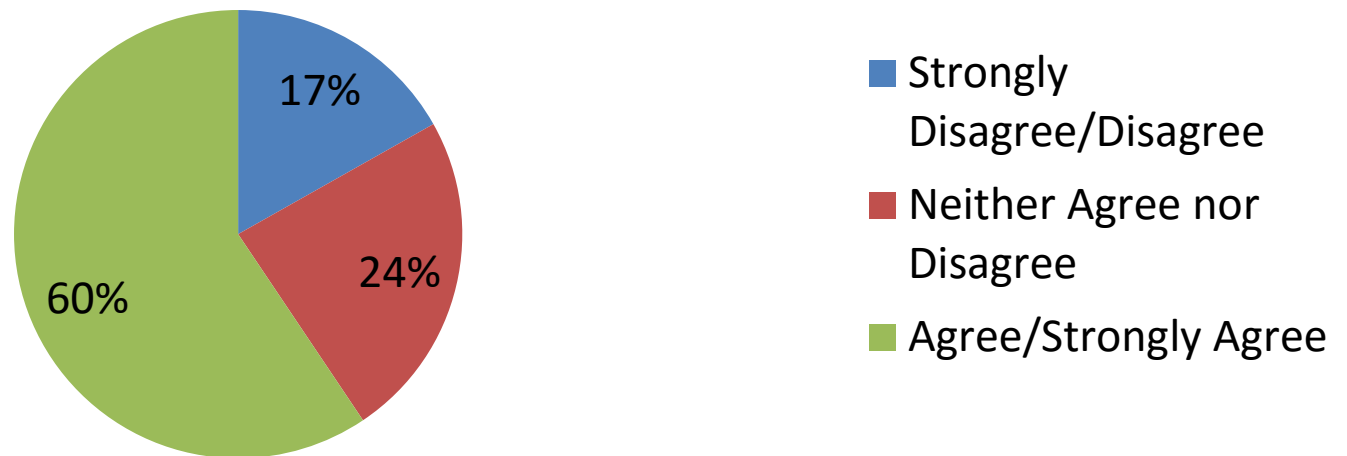


PSW Hensigne



# Task Shifting and Training (physiotherapists or occupational therapists)

Based on the training you receive, you feel confident to perform delegated tasks from physiotherapists or occupational therapists.



# Training and Related Questions

	Agree or Strongly Agree (%)
Your organization offers you work-related training to help you retain and update your skills.	80%
Your organization provides you with the appropriate training to handle challenging tasks.	75%
Your organization provides you with the appropriate Personal Protective Equipment (i.e. masks, gloves, gowns, cell phones, panic button).	83%



# Training and Related Questions

	Agree or Strongly Agree (%)
Your organization provides you with enough training on safe lifting/transferring techniques.	77%
Your organization provides you with the ability to seek assistance when faced with heavy lifting demands.	68%
You have access to assistive devices to assist you in carrying/lifting heavy loads (i.e. wheeled carts).	56%
Your organization has assessed and communicated potential risks that exist in the particular client home/apartment.	66%
Your supervisor provides you with a process to access assistance when your health and safety is at risk.	71%

# We looked at statistical relationships between job training and having an injury at work in the past 12 months.

PSWs are LESS likely to be injured at work in the past 12 months when...

- Based on the training they receive, they feel confident to perform delegated tasks from physiotherapists or occupational therapists.
- Their organizations offers them work-related training to help them retain and update their skills.
- Their organization provides them with the appropriate training to handle challenging tasks.
- Their organization provides them with appropriate Personal Protective Equipment.

## Continued...

### PSWs are LESS likely to be injured at work in the past 12 months when...

- Their organization provides them with enough training on safe lifting/transferring techniques.
- Their organization provides them with the ability to seek assistance when faced with heavy client lifting demands.
- They have access to assistive devices to assist them in carrying/lifting heavy loads (i.e. wheeled carts).
- Their organization has assessed and communicated potential risks that exist in the particular client home/apartment.
- Their supervisor provides them with a process to access assistance when your health and safety is at risk.

# Gaps in Health and Safety Training?

- Are there any types of health and safety training that you don't have but believe you need?



# Thank you.

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